

About this report

In 2021 Arcadis launched its first ever UK Inclusion Report as an opportunity for us to reflect on our achievements, share our intentions for the future and highlight the role that we all play in creating inclusive environments.

Now in its fourth year, the Arcadis UK Inclusion Report 2024/5 has been developed by our Diversity, Equity, Inclusion & Belonging (DEIB) Centre of Excellence (COE), working collaboratively across both the Operational and Enabling Functions of our business and through partnership with our Gender and Ethnicity & Heritage Affinity Groups.

The report is based on data from the 2024 calendar year and includes updated pay gap figures as well as information on our continued commitment to achieving parity in these areas.

We are proud to lead the way in supporting the UK Government's intention to request businesses to report on their ethnicity pay gap and are therefore sharing our results voluntarily for the third year.

We're pleased to be able to demonstrate the progress that we continue to make as we cement Diversity, Equity, Inclusion and Belonging within the frameworks of our business.





2024-2026:

Understanding Arcadis' Strategic Landscape

Non-financial Targets

Net Zero objective

Scope 1 and 2 reduction of 70% GHG emissions by 2026

Net Zero objective

Scope 3 reduction of 45% GHG emissions by 2029

Employee Satisfaction

eNPS to remain in top 25% of professional services sector

Gender Diversity

>40% Women in workforce

Sustainable Project Choices

Accelerating a planet positive future

Arcadis has been making sustainable contributions for centuries, dating back to 1888 when we helped transform unusable land in the Netherlands for people to live and establish thriving communities. Over the years, our projects and business decisions have strengthened our purpose of improving quality of life, making a lasting difference in the communities where we live, work, move and play.

We partner with our clients, giving them the confidence to make bold, sustainable choices for their business and across every stage of their projects. Our 36,000 experts prioritize and embed equity, inclusiveness and sustainability into our solutions. We help clients mitigate and adapt to climate change and evolving social needs. We are driven by our determination to make a positive impact, for generations to come.

Digital & Human Innovation in Action

We are on a journey at Arcadis to unleash the power of technology and data. By harnessing the capabilities of digital tools, we will empower Arcadians to create sustainable cities with our clients around the world.

Key to our new 2024-26 strategy is an unwavering commitment to sustainability and digital innovation – not just in our client-facing projects, but across all areas of Arcadis. We're focused on unlocking and sharing information in a trusted and smart way. In doing so, we provide Arcadians and clients with actionable insights to make the best decisions to solve their biggest challenges – not just today, but into the future.

Powered by our People

We recognize that our people are the powerhouses of our organization, driving our success through their passion, expertise, client relationships, and leading solutions. We cannot solve climate change issues without addressing societal issues, which is why we're being intentional about our diversity, equity and inclusion commitments.

For Arcadians, this means a chance to bring our best selves to work, develop future-focused skills and rewarding careers with a positive impact on our wellbeing, our client outcomes and community experiences.

We are accelerating a planet positive future for Arcadians through:

- Empowering you with skills for the future as a Skills Powered Organization;
- Greater collaboration with our Global Excellence Centers and through their increased contribution to internal and external projects;
- Supporting an equitable world and enable Arcadians to bring their best selves to work;
- Investing in our existing and future capacity in energy transition, growing to over 2,500 energy transition professionals, supported through the Energy Transition Academy.



2024-2026:

DEIB within Arcadis' Strategic Landscape

Non-financial Targets

Employee Satisfaction eNPS to remain in top 25%

Gender Diversity >40% Women in workforce

of professional services sector

Sustainable Project Choices

Increased Creativity and Innovation:

Diversity fosters creativity by challenging conventional thinking and encouraging fresh ideas. This can result in more innovative approaches to sustainability, such as new technologies or processes that reduce environmental impact.

Greater Community and Stakeholder Engagement: Inclusive teams are more likely to engage with a broader range of stakeholders, including those from underrepresented communities. This can lead to more socially sustainable projects that consider the needs and impacts on all community members.

Digital & Human Innovation in Action

Broader Perspectives: Diverse teams bring a variety of perspectives and experiences, which can lead to more creative and innovative solutions.

Enhanced Problem-Solving:

Inclusive environments encourage all team members to share their unique insights. Diverse teams are better equipped to tackle complex challenges by considering a wider range of possibilities.

Improved User Experience: By prioritizing inclusion, digital products and services are designed to be accessible to all users, inclusive of their abilities, languages, or backgrounds.

Powered by our People

Enabling Arcadians to be the best version of themselves whenever they're in front of clients, by driving a high-performing, inclusive culture. This is supported by:

- People Operations: Working environments driven by policies and procedures founded in inclusion and equitable access, and tracked using robust approaches to People Data Analytics
- Performance & Reward: Transparent and accessible pay and reward frameworks, using data to proactively identify and close inequity and gaps
- Capability & Workforce Readiness: Embedding DEIB across our Learning and Development offerings; enabling a skills powered organization that amplifies diverse opportunities and inclusive access.
- Talent Acquisition: Mitigating unconscious bias across our recruitment and promotion processes, attracting diverse candidates and enabling all Arcadians to thrive in inclusive environments.
- Talent & Leadership: Empowering leaders to role-model behaviours and holding them accountable in driving inclusion-conscious strategies.
- Diversity, Equity, Inclusion & Belonging: Spearheading One Arcadis approach to Diversity, Equity, Inclusion & Belonging; developing frameworks and structures to support our global business in establishing DEIB as a fundamental business principle, for our people, our clients and the communities that we serve.
- Global Affinity Groups: Supporting the DEIB Centre of Excellence (COE) through the power of communities; creating safe spaces, providing insight and enabling involvement across a spectrum of causes.

Accelerating a planet positive future



The Broader Impact of DEIB at Arcadis Innovation, Client Satisfaction, and Social Responsibility

The impact of DEIB goes beyond internal culture—it enhances our ability to serve clients, innovate, and fulfil our responsibility to society. Diverse and inclusive teams bring a wealth of perspectives, which drives creativity, innovation, and problem-solving. In our industry, where designing sustainable solutions is paramount, having diverse perspectives allows us to approach challenges from multiple angles and develop more comprehensive, innovative solutions for our clients.

Furthermore, our commitment to DEIB enhances client satisfaction. Clients increasingly seek partners who align with their own values of diversity, equity, and inclusion. By fostering a culture that reflects these values, Arcadis strengthens its relationships with clients and enhances its reputation as a socially responsible organization.

Finally, as a global organization, we recognize our role in promoting social equity and contributing positively to society. By championing DEIB, we strive to set an example for others in our industry and beyond, demonstrating that a commitment to diversity, equity, inclusion, and belonging is essential for sustainable growth and positive societal impact.

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We're continuing to build our reputation for making a difference in the world, for being a truly inclusive practice. One that welcomes everybody and celebrates everybody in terms of diversity.



Alan Brookes
Chief Executive Officer

Arcadis UK DEIB Activation

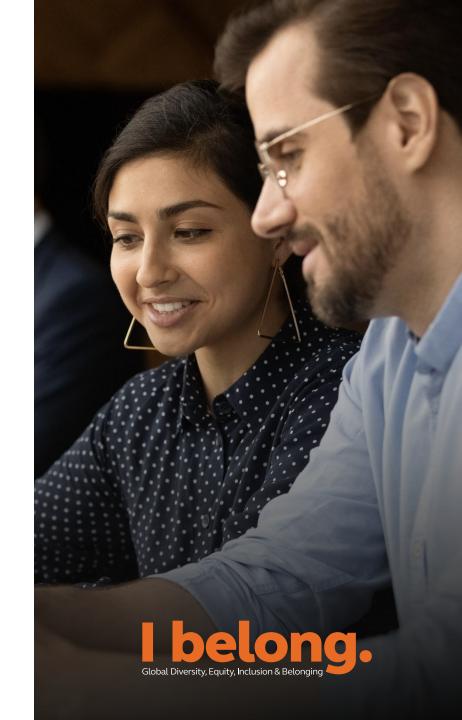


Fostering Safe Work Environments

Measures Against Harassment and Violence

Creating a safe and respectful workplace is foundational to fostering inclusion. At Arcadis, we maintain a zero-tolerance stance against any form of harassment, discrimination, or violence, as outlined in our Arcadis General Business Principles policy. This commitment goes beyond regulatory requirements; it is rooted in our commitment to providing every employee with a space where they feel safe, respected, and valued. We understand that a culture free from fear and hostility is critical to unlocking the full potential of our people, allowing them to contribute meaningfully and collaborate effectively.

Our Mandatory Bystander Training plays a key role in building this culture of respect and support. This training empowers employees to recognize, respond to, and prevent inappropriate behavior in the workplace. By equipping every team member with tools to intervene safely, we foster a culture of collective accountability. This training is not merely about policy enforcement; it represents a proactive approach to building a workplace where everyone is responsible for upholding respect and inclusion. Employees are encouraged to stand up for their peers, take meaningful actions, and reinforce our shared commitment to respect and dignity.



Fostering Safe Work Environments

Respect at Work and Facilitating Arcadians to Speak up

Our General Business Principles outlines that we treat people with dignity and respect, whereby we foster a diverse and inclusive environment free from discrimination and harassment. Our Respect at Work policy further outlines our commitment to ensure every Arcadian feels they belong and can succeed in an environment where differences among Arcadians are recognized, valued, celebrated, and seen as an asset. We are clear that we don't tolerate harassment or discrimination, whether through culture, nationality, race, religion, gender, disability, association, sexual orientation, age or any other characteristic. If circumstances arise, we have a global process through our Speak up Policy to manage grievances in accordance with local legislation. Our Global Employee Relations (ER) Complaint Resolution procedure provides further guidance and a globally consistent approach on handling and managing ER Concerns and Complaints related to work, working environment or working relationships ensuring equal treatment of all employees.

At Arcadis, we are committed to creating and upholding a culture where Arcadians and our external partners feel comfortable, supported, and safe to raise their concerns, to seek advice and speak up. Arcadis has a grievance reporting procedure which includes an anonymous global Integrity Line managed by a third party. The Integrity Line is available for all internal and external stakeholders 24 hours/7 days a week. Reports of potential or suspected misconduct can be made in native languages. Arcadis is taking insights from any concerns and reports to identify actions.

These actions range from revising controls and policies, to translating lessons learned into scenarios for mandatory training modules. Having Arcadians speak up allows us to make Arcadis a more supportive place to work for everyone and foster and maintain a culture where our core values are at the forefront of all we do. To help inclusive and safe environment where employees feel supported to speak up, we introduced bystander training for all Arcadians, which aims to educate and empower Arcadians to intervene when they witness potentially harmful situations.



Amplifying Employee Experience

Building Community, Connection, and Belonging through our Global Affinity Groups

At Arcadis, we recognize the importance of fostering spaces where employees can connect, support each other, and champion issues important to their communities. Our five global Affinity Groups (AGs) —Gender, Access & Neurodiversity, Ethnicity & Heritage, Age, and Pride—provide vital platforms for advocacy, education, and connection. In UK we have also 2 additional specific Affinity Group Communities (AGCs)-Faith and Armed Forces. Both the Global and the UK specific AGCs serve as support networks and play an essential role in promoting understanding, raising awareness, and addressing the unique needs of each community within our organization.

Our global Affinity Groups (AG) span our geographical footprint as well as all business areas and represent a wide and diverse spectrum of people. They are helping curate a renewed workplace culture and continue to demonstrate their objectives; to share and support, celebrate and educate, challenge and advocate, and provide insight and advisory on strategic business decisions that affect our people.

Collectively AG's have hosted a series of global webinars and are empowered to create community. Locally, our in-country Affinity Group Communities (AGCs) have hosted events, both virtually and in-person, to continually build a sense of belonging for all Arcadians. Our membership to the global AG's continues to rise and with a business lens and executive-sponsorship, we continue to provide thought leadership and advisory work to strategic business outputs that support our People First values.

Affinity Groups contribute significantly to our DEIB goals by promoting a sense of belonging, providing community and support, and serving as valuable resources for education and advocacy. Through events, workshops, and advocacy efforts, these groups foster a more connected and supportive environment, enhancing employee satisfaction, morale, and retention.



Amplifying Employee Experience

A Commitment to Listening and Learning

At Arcadis, we believe that creating a culture of inclusion requires active listening, adaptability, and responsiveness to employee feedback. Our annual Your Voice Diversity Representation Employee Survey is a critical tool that allows us to understand the needs, experiences, and perspectives of our global workforce. By soliciting quantitative and qualitative feedback directly from employees, we gain invaluable insights into the effectiveness of our DEIB initiatives, identifying areas for improvement and celebrating our successes.

The survey is an essential mechanism for accountability and continuous improvement. It helps us gauge the impact of our DEIB programs, measure employee satisfaction, and identify potential barriers to inclusion and representation. We're pleased that, in the 3 years since we launched our annual Diversity Representation Survey, participation has continued to increase - most recently by 8% in 2024. This is testament to increased employee trust and awareness around DEIB.

By analyzing survey data, we are able to develop targeted initiatives, adjust existing programs, and prioritize resources where they are most needed. This commitment to listening and learning from our employees ensures that our DEIB strategy remains relevant, responsive, and aligned with the needs of our people.



Arcadis UK Gender Equity

2024/ 2026 Global Strategy





I belonging. 2024 Reflections Empowering Gender Representation and Achieving 40% Women in the Workforce by 2026

Achieving gender parity in the workplace is a critical component of Arcadis's mission to create an equitable and inclusive environment. Our commitment to achieving over 40% representation of women in the workforce by 2026 demonstrates our ambition to address the gender imbalance historically present in engineering and design fields. This target extends beyond simply increasing numbers; it is a data-led program designed to create a more inclusive culture, fostering opportunities for women at every level, and removing barriers that have historically limited women representation in technical roles.

Success requires a 'women plus approach. That means that this goal doesn't focus on one 'type' of woman, but that we're considering women plus: their ethnicity, their age, their access requirements and their sexual orientation, to name just a few, as we design and implement our program. This consideration of collective characteristics is often referred to as intersectionality. By aiming for a higher percentage of women across all levels, regions and intersectional identities, we underscore our commitment to inclusive growth and gender equality.

The benefits of a gender-diverse workforce are clear and extensive. Research consistently shows that gender-diverse teams enhance productivity, drive innovation, and improve business performance. In traditionally male-dominated industries such as engineering and design, attracting and retaining female talent presents unique challenges. Recognizing this, Arcadis has adopted a holistic approach to increase gender diversity. Initiatives such as targeted recruitment strategies, leadership accountability, and focused programs are designed to support women throughout their career journeys.

Furthermore, our focus on equitable development includes a commitment to transparency and fairness in career advancement, ensuring women have equal access to leadership roles and critical assignments. We have established mentorship and sponsorship programs, as well as professional development initiatives, that help women build networks, access resources, and develop skills necessary for career progression.



2025: The Drive to 40%

Establishing a Programmatic Approach

A 3-year program has now been launched across Arcadis. This is a collaborative responsibility and includes all GBAs and Enabling Functions. With an expectation that all leaders, managers and employees embrace their collective responsibility to contribute.

Our approach includes a combination of activities;

- Assigning specific, achievable, and time-bound goals for increasing the representation of women across business units.
- Using a specially designed data storyboard to regularly monitor and report on progress.
- Ensuring recruitment processes that mitigate bias.
- Offering training, mentorship, and leadership programs to support the career advancement of women.
- Supporting our leaders and managers by equipping them with the skills and knowledge to champion gender diversity.
- Supporting our Affinity Groups, in helping us learn more, and understand the lived experiences of our employees across the globe
- Continuing our drive across all employees to create a workplace environment that values diversity, equity, inclusion and belonging.
- Our work so far this year has led to a growth of 0.7%, taking us to 39.1% women in our global workforce with our UK workforce representation totalling 31.6% success so far, but we know that moving the women representation needle is not a quick fix, it requires conscious and continuous intervention over time, to maintain the steady pace of change that we need to achieve our goal.

Promoting Representation and Career Growth

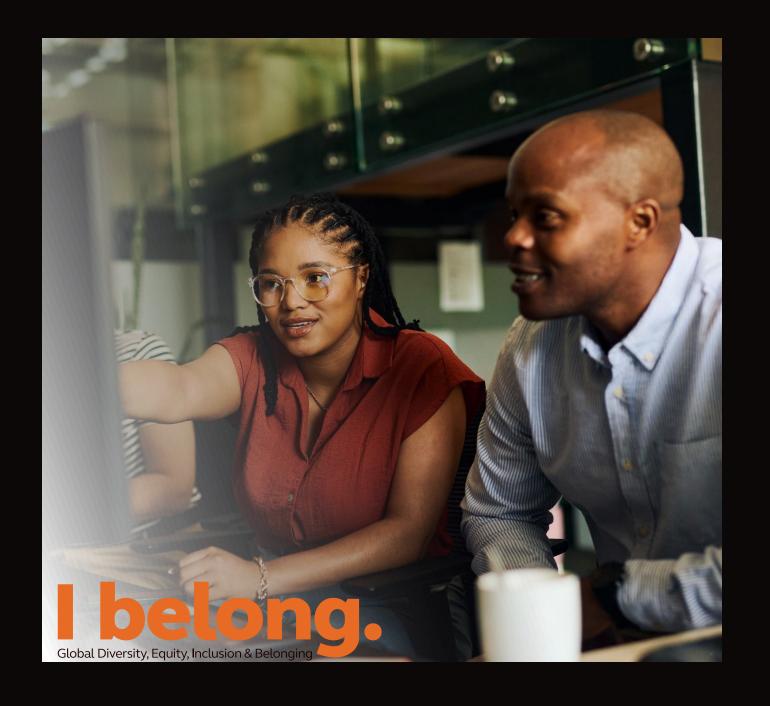
Supporting our women, and other underrepresented talent, is central to our mission to build a diverse and inclusive workplace. Our Global Sponsorship Program and the Global Women of Colour Program are key initiatives designed to bridge the representation gap and promote equity at all levels of our organization. These programs provide our women and other underrepresented talent with the resources, networks, and visibility they need to advance in their careers.

The Global Sponsorship Program connects Arcadians, who may not have organically found sponsorship, with senior leaders who will support them by helping them navigate career opportunities, build professional networks, and gain access to leadership roles. By fostering relationships like these, we aim to create opportunities that may not otherwise be accessible to underrepresented talent, especially women and minorities.

The Global Women of Colour Program addresses the unique challenges faced by women of colour, providing targeted support and professional development opportunities. Through mentorship, networking, and skill-building workshops, this program empowers participants to advance their careers, build confidence, and navigate the complexities of their professional journeys.

Arcadis UK 2024 Pay Gap Figures

Gender & Ethnicity



Gender & Ethnicity pay gap is not equal pay

It is important to highlight that having an aggregate pay gap for women and people from minority ethnic communities is not the same as having an equal pay gap

The issue of pay inequity (i.e., unequal pay) is paying people differently for doing comparable work, which is illegal in the UK.

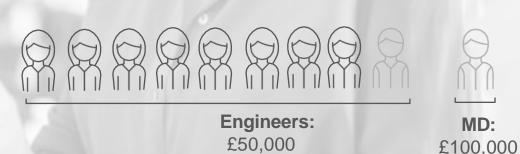
Men and women are paid equally for doing equivalent jobs across the organization and we continue to monitor this regularly to ensure that remains the case.

The gender pay gap captures the difference in the average pay between all men and all women in a workforce to enable organizations across all sectors to report performance on pay in a standardized manner for comparison purposes. Similarly, the ethnicity pay gap captures the difference in the average pay between white employees and employees from minority ethnic communities.

The data used to calculate a pay gap does not take account of the average pay between people working at the same level in a workforce. It is not therefore a comparison of pay for comparable jobs.

This example shows how a Gender Pay gap can exist with Equal Pay (the same example can be used to illustrate the Ethnicity pay gap

A legal entity employs 9 engineers and an MD.



Therefore, the Mean Pay Gap in both cases is

33% (£75,000 - £50,000) / £75,000

So, despite paying all the engineers equally we still see a significant pay gap



Average (mean) salary: £50,000 x 8 / 8 = **£50,000**



MEN

Average (mean) salary: £50,000 + £100,000 / 2 = **£75,000**

Gender and Ethnicity PayGap Driving Representation across pay quartiles ¹¹

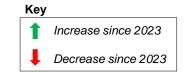


We're pleased to see increasing representation across a number of quartiles within our UK business – particularly in relation to women in our workplace. This is demonstrable of our strategic drive to achieve 40% women in the workplace by 2026.

We are starting to see the impact of our work to date on increasing diversity across minority ethnic communities. We are pleased that the proportion of Arcadians compares closely with the with the average working age population in England and Wales [2]. Our continued commitment is to ensure that this diversity is reflected at all levels and across all job families within our business

Until we achieve this balance throughout quartiles, we'll continue to see pay gaps driven by disparity in averages.



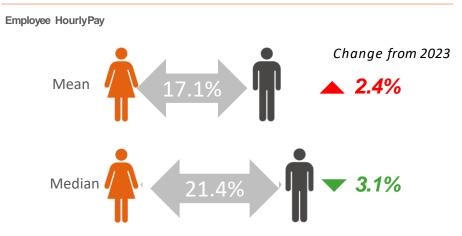




Gender PayGap

Our Results

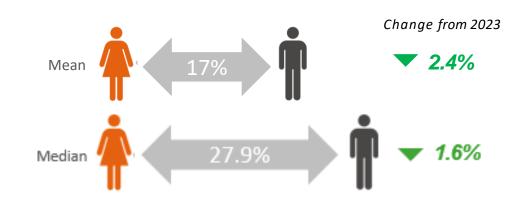
Arcadis UK Gender Pay Gap 2024



Proportion of Arcadis UK employees receiving Bonus 2024



Arcadis UK Gender Bonus Pay Gap 2024



Increase since
2023
Decrease since

^{*} Negative changes between 2023 and 2024 are due to integration of new companies with less balanced pay quartile representation between men and women

Ethnicity pay gap report

This is the third year of voluntarily reporting on our ethnicity pay gap in the UK.

As a transparent and accountable business, it is important to us to share our ethnicity data.

Companies are not currently required to publish Ethnicity Pay Gap reports, though the government recently consulted on the issue, with some companies voluntarily publishing data.

We have produced a best-fit analysis by crossreferencing ONS ethnicity categories with our inhouse categories.

The fact that there is no single methodology used by all businesses voluntarily reporting, may mean that data shared here today may differ from the 'official' figures if and when we are required to report.

Ethnicity pay gap: Our results

Arcadis UK Ethnicity Pay Gap 2024

Mean	Median			
20.6%	20.7%			
2% Incre				
18.4%	19.3%			
22.7%	25.1%			
19.1%	16.1%			
22.3%	22.3%			
	2% 1 Incre in yr 18.4% 22.7% 19.1%			

We are pleased to see improvements in representation of minority ethnic communities in our business. Arcadis is committed to working towards more balanced headcounts and pay/bonus equity across **all levels**, **particularly senior/higher paid roles**, to turn the dial on our pay gaps.

Proportion of people receiving a Bonus 2024

59.4 %	55.5 %	64.9 %	53.4 %	75.3 %
Asian	Black	Mixed	Other	White

Arcadis UK Ethnicity Bonus Gap 2023

	Mean	Median	
Employee Hourly Pay	† 51.1%	135%	
• Asian	48.5%	31.4%	
• Black	29.3%	42.9%	
• Mixed	61.8%	34.3%	
• Other	64.9%	31.4%	

Arcadis UK bonus structure is based on job level, and so despite the increases that we've seen in 2024, whilst we have an imbalance in representation at senior levels there will be disparity in the proportion of our people who receive a bonus.

Arcadis UK

Building an inclusive future

2025 and beyond...



Operational Accountability: Strategic Intervention in 2025

Diversity, Equity, Inclusion and Belonging (DEIB) is a strategic priority within the 2024 People Plans for all UK operational Business Areas. Gender & Ethnicity are both identified as focus areas, with key commitments fully integrated in the existing operational context.



Equitable practices

We are committed to ensuring that our people policies and practices evolve equitably. Through benchmarking and salary reviews, we use market data, including gender and ethnicity, to drive fairness. Additionally, we are creating greater parity and awareness around our pay ranges and structures as part of our global Performance & Reward strategy.



Building Awareness and Allyship

To drive meaningful change, we collaborate with our leadership, clients and partners to create inclusive and diverse environments for all and create a collective journey of belonging at Arcadis. Our Affinity Groups and communities serve as support networks and play an essential role in promoting understanding, raising awareness, and addressing the unique needs of each community within our organisation.



Nurturing Our Talent: Retention, Progression & Returners

We prioritise talent retention and progression by constantly enhancing our policies, processes, and managerial support, we ensure transparent promotion pathways, fair career development and support around caring responsibilities, flexible working and return to work after extended leaves. We proactively provide our Arcadians with careers development plans that fit their circumstances as we recognise the need for diverse support.

Programme Spotlight

Already adopted by two of our business areas in UK, PARRR (Parity, Awareness, Recruitment, Retention, Returners) takes a programmatic approach to diversity, focusing on increasing women representation, reducing gender pay gaps, and achieving equity. Its workstreams—Retention, Recruitment, Client Engagement, Allyship & STEM —are led by Senior Leaders and diverse teams, turning ambition into action. Building on PARRR's success, the third business area launched Equity4AII (E4A), featuring workstreams in Client Engagement, Inclusion Circles, Awareness, Recruitment, Retention, Progression & Returners. E4A expands the focus to support all underrepresented communities.

Our Vision for the Future: In 2025, the UK leadership team aims to embed DEIB across all aspects of our work, including client engagement and solutions we offer, through an equity-driven lens. Rather than a business area-specific approach, we will adopt a unified UK&I strategy that advances gender and broader diversity, fostering a One Arcadis approach through country-led initiatives.

2024/5: Closing Remarks

As we continue to assess and address pay gaps within Arcadis, it is clear that fostering an environment of fairness and inclusion requires ongoing commitment, action and accountability. This report highlights both the progress we have made and the areas where we have opportunities. Our leaders within the UK and across Arcadis have been engaged in this report and remain committed to our DEIB policy and focus on implementing initiatives that address pay gaps. Additionally, we are committed to embedding equity into every aspect of our organisational culture and operations. We will continue to refine our approach, leveraging insights from this report.

Arcadis recognises the importance of diversity within its employees and believes that our business gains from a wide range of skills, expertise, experience, competencies, and personal qualities which reflect the diversity of the Arcadis client base.

Closing the pay gap is not an isolated effort, it is part of a broader vision for an inclusive workplace where everyone has equal access to opportunity, growth and recognition.







Useful information

At Arcadis, we believe in the power of diversity to drive innovation. We understand that talent comes from a wealth of experiences and perspectives, and we are committed to creating an inclusive environment where everyone feels valued. If you're passionate about design and engineering and are eager to make an impact, we want to hear from you.

Careers at Arcadis | Arcadis job opportunities

Don't meet every single requirement? That's okay. We prioritise potential and a willingness to learn. If you share our vision and have the drive to succeed, we believe there's a place for you here. Apply today and let's build a better future together

Authorised Signatory

I confirm that the data reported is accurate.

Martin Eves

People Services Director, Arcadis UK and Ireland

Note: all figures are for Arcadis UK employees only, as at the "snapshot" date of January 2025