

# GETTING YOUR BUSINESS BACK ONLINE

## *Coronavirus (COVID-19) Decontamination Support Services*

COVID-19 is causing lasting effects on businesses across the globe. In these uncertain times, you can rely on our experts to help secure the continuity of your business while protecting your most valuable asset: your people.

### **EXPERIENCE YOU CAN TRUST**

Industrial Hygiene (IH) decontamination services provide infection prevention guidance and help minimize exposure risks for your employees and customers. Arcadis' team of experts have experience offering these services during similar microbial outbreaks, including Anthrax and MRSA. We provide programmatic IH services that include:

- Customized Decontamination Protocols
- Third Party Oversight Assurance
- Specialized Messaging and Communication
- Tailored Distance Learning/Remote Training

### **CUSTOMIZED CLEANING & DISINFECTION PROTOCOLS**

Every business has unique challenges so cleaning and disinfection services must be individualized to meet your specific needs. We provide a tiered approach for each specific scenario using the latest technologies and cleaning techniques to address your unique situation. As we begin assessing your needs, we will work with you to ensure the work doesn't go over scope and you don't pay for services you do not need.

### **DECONTAMINATION OVERSIGHT ASSURANCE**

Maintaining compliance with decontamination protocols is key to protecting your business. Arcadis provides third party oversight of decontamination contractors, approved disinfectants and methods of application. Upon completion, we provide assurance that the surfaces have been adequately cleaned through post verification testing and follow up with defensible documentation to manage risk.



+34 91 766 00 33

infospain@arcadis.com



## SELECT CASE STUDIES:

### Financial & Retail Clients:

- Customized decontamination protocols for office and retail buildings.
- Third party oversight and management of contractors.
- Consultative engagement for Executive level briefings.

### Power Generation Clients:

- Subject matter expertise to support the Environmental Health and Safety staff.
- Developed a respirator effectiveness document along with proper usage.
- Provided customized decontamination protocols for company vehicles and hotel stay guidance.

### Public School System Clients

- Review of local public health documents to be used for decontamination of schools.
- Developed guidelines for the required deliverables expected from third party consultants and contractors.
- Program management of the response to ensure the funds are spent wisely.

## MESSAGING & COMMUNICATION

Effective communication is another important component to working in this new environment. We can help you communicate company objectives or known best practices to your entire staff—from front line workers to the executive board. Our team is knowledgeable of the most current policies and technologies, helping you determine the most effective way to reach your targeted audience. We can also create custom posters and other messaging platforms to educate workers in using the proper personal protective equipment, proper hand washing techniques and social distancing guidelines, providing full programmatic support for all phases of work.

## TAILORED REMOTE TRAINING

Distance learning/remote training provides flexibility and access to key experts, regardless of geographic location, allowing you to invest in the future of your business while respecting social distancing directives. We work with you from content development and production through testing and launch to ensure a smooth transition. We have experience with many distance learning environments such as online e-learning modules, webinars and training videos and can also help create innovative and engaging support materials that inform your target audience and reinforce behavioral changes.

## YOUR TRUSTED PARTNER

As one of the world's largest firms providing comprehensive environmental, water, and infrastructure engineering services, Arcadis will support you through microbial outbreaks at all levels, providing regulatory, technical and management expertise through all phases of work. Having an experienced and skilled partner will allow you to continue focusing on revenue growth, efficiency, quality and maintaining a sustainable business.

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